

Grievances



within 30
days of event.
GRIEVANCE FILED.



within 7
calendar days

- ☐ Forward to Neighborhood Council in question. You'll receive mail or email notification.
- OR
- ☐ Grievance will not be forwarded to the Neighborhood Council and will receive email or mail notification.

If Grievance
forwarded:



within 60
calendar days.



If you accept the
Neighborhood Council
action, you're done!!!

You will be notified by email or mail
whether Neighborhood Council:



- ☐ Resolved the Grievance
- OR
- ☐ Waived and forwarded
back to the Department
to handle.

Neighborhood Council in
question submits Department
of Neighborhood Empowerment
Grievance Response Form to
the Department.



If NOT resolved



within 7
calendar days.

Appeal
Neighborhood Council
Board Action and submit
Department of Neighborhood
Empowerment Appeal Form
to the Department.



within 21
calendar days

Department will convene
Regional Grievance Panel.
Department will provide Notice
to you and the Neighborhood
Council in question by email or
mail of the Regional Grievance
Panel Hearing.



Regional
Grievance Panel
will hear Grievance.



Once Regional
Grievance Panel
makes a
determination...

What is a Grievance?

Disputes by Stakeholders who simply disagree with official actions taken by the Board or have complaints against individual Board Members are not considered grievances. A grievance consists of any allegation that a Neighborhood Council board, as a body, failed to follow any of the following:

- | | |
|---|---|
| (A) A bylaw or standing rule of the Neighborhood Council; | (D) An applicable policy of the Board of Neighborhood Commissioners; |
| (B) A section of the Los Angeles Administrative Code; | (E) A rule or regulation promulgated by the Department; or |
| (C) A section of the Plan for the Citywide System of | (F) Any other City Code, executive directive, rule or regulation applicable to Neighborhood Councils. |



within 7
calendar days

If NOT
resolved



If you accept the
Neighborhood Council
action, you're done!!!

Regional Grievance Panel will
issue written determination to
Department. Determination will
be posted on the Department's
website, and a copy will be sent to
you, as well as the Neighborhood
Council in question.



within 7
calendar days



Appeal Regional
Grievance Panel's
determination and
submit Department
of Neighborhood
Empowerment's Appeal
Form to Department



within 21
calendar days



Department will
convene a Regional
Grievance Panel



within 7
calendar days

